

# Campaign Strategy

(Workbook, tab 6, Q: 1, 2, 9, 10, 13, 14)

PREPARED FOR SAP RFP: WORK EXAMPLES

### GROW with SAP Awareness and Demand Gen Campaign Assignment:

# Creative Strategy Brief & Mood Boards

### **Grow with SAP Awareness Campaign**

### What is both the objective and the specific problem we're trying to solve?

<u>The Objective:</u> To reposition SAP as being a relevant, go-to ERP partner for mid-market companies and organizations through the GROW with SAP solution.

<u>The Challenge:</u> SAP is perceived as being cost-prohibitive and difficult to navigate its portfolio of products and solutions (e.g, SAP Business ByDesign, SAP Business One, etc.). Additionally, SAP is seeking to overcome the following market perceptions:

- Legacy impressions as not being relevant or accessible; SAP is historically known for working with only the largest of enterprises as an on-premise vendor.
- Difficult to implement, update and use; SAP is also seen as complex, time-consuming and costly in getting the solution up and running.

### What is the key insight driving the campaign strategy?

Mid-market companies don't like being called "mid." They also believe that complexity in ERP technology and extended time-to-value implementation plans impede their ability to focus on growing the business. They are doing the best they can as they expand their product set, service customers while their teams are working with a mixed bag of onpremise ERP, to cloud-based finance and planning to disconnected CX tools that do their job, but are not delivering optimal value.

**Bottom-line:** Mid-markets are using tools and technology that do not talk to each other and not allowing the business to accelerate their growth by freeing up their teams to focus on the work that matters. They have outgrown their existing systems.

### The Solution:

GROW with SAP allows mid-market companies seeking a "fit-to-standard" ERP customization strategy that allows allows SAP to meet them where they are so they can continue to grow; avoiding extended implementation timelines and complexities.

The emphasis is on speed, predictability, and continuous innovation; three areas relevant to the business and technology needs of midmarket companies.

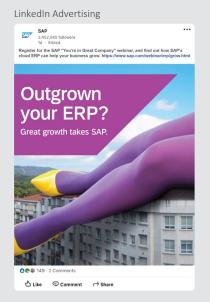
### **Target Personas:**

- CEO, CIO, CFO, LOB Leadership / What they care about:
   Total Cost of Ownership / Time-to-Value / Ease of use and adoption/ ROI calculations from a corporate and LOB perspective
- Directors, VP of IT and Systems / What they care about:
   Ease of implementation and integration / "Up and running" time / Technology roadmap and future-state planning
- Think/ Feel/ Do: We want the customer/prospect...
   Ease of implementation and integration / "Up and running" time / Technology roadmap and future-state planning
  - To think about SAP in a new way; as a relevant cloud ERP partner who gets them; meeting them where they are in their journey.
  - To feel a sense of surprise and delight with a dash of wit and imagination as an enterprise brand that understands the entrepreneurial spirit of the mid-market customer.
  - To connect to our success stories, our thought leadership and targeted virtual and in-person events.



# 01. Grow with SAP Awareness Campaign: Creative Moodboard





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**Experiential Marketing** 

Digital Advertising



# GROW with SAP Awareness and Demand Gen Campaign Assignment:

# Creative Strategy and Content Idea for Demand Generation Campaign

### **Grow with SAP Demand Gen Campaign**

<u>The Ask:</u> To activate/promote the offer across various channels including paid, with intent to foster meaningful interactions and guide prospects to conversion. Ensure that your choice of tactics channels and creative direction are directly informed by the provided Grow w/ SAP inputs.

<u>The Idea:</u> To invite business owners/CEOs/Presidents, CFOs, Directors/VPs/Heads of Finance to engage with the educational and inspirational content we plan to produce based on the key concept: *Growth University or SAP Growth U*.

The idea behind Growth U is to help this mid-market audience with understanding how how to invest in a system that grows with you, and how SAP can help foster that growth to take full advantage of operating in the cloud. The key here is to help, not sell and we believe SAP is in a unique position to help brands understand how a Cloud ERP, even if just initially onboarding only some of the components of a full ERP system, can help modern firms evolve and adapt over time to keep the momentum moving forward as they continue to scale their business. While we plan to have a number of different pieces of content in a variety of formats, Growth U would dually serve as a destination for pre-built educational tracks (perhaps based on industry, ERP maturity, revenue size, or specific business challenge, e.g., CX, HCM, etc.) as well as a repository for all SAP mid-market content.

### The Content Formats:

- SAP Growth U microsite
- Videos
- Whitepapers
- Blogs

- Podcasts (can be used to interview current customers to help with churn/satisfaction/loyalty)
- Guides or How To's
- Webinars

### The Solution:

<u>The Channels:</u> To promote Growth U and its content, we plan to run paid media in clickable channels to drive traffic and attention to the Growth U content hub. Those channels include paid social on LinkedIn and YouTube, paid search to capture intent, business publications aimed at the mid-market space (Wall Street Journal with custom targeting, Inc. Magazine, Fast Company, Business Insider, etc.).

In addition, we would use ClearBit data, or the like, to target display, native, and video advertising (including Connected TV) to:

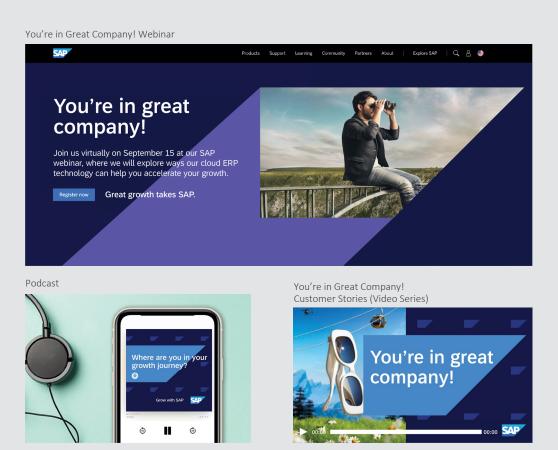
- a) ideal customer profiles (based on geography, industry, technographics, and/or company size) and
- b) any high-priority target accounts. Running in parallel to the paid efforts would be best-inclass SEO strategies and tactics to climb the organic search results rankings and push even more traffic to the Growth U hub.

An innovative idea for distribution of content: Create an SAP mid-market focused community Slack channel where SAP could leverage its network to invite both prospects and customers in to share 'growing pains' stories (be it positive or negative) and offer how SAP can collaborate and support users who provide their stories.

<u>A note on demand gen vs. awareness campaigns</u>: Our idea is to have brand awareness campaigns in market 4-6 weeks before the demand gen campaign goes live and then continue to overlap as the demand gen campaign continues to run. The idea being the demand gen creative would be complementary to the brand awareness campaign.



# 02. Grow with SAP Demand Gen Campaign: Creative Moodboard





By invitation only, ERP educational program: includes downloadable 1-pagers such as FAQs and customer success stories, links to blogs, podcasts and more.)





13 weeks 1,218 naming concepts 15 logo and VIBE concepts 4 work streams in parallel

= 1 Unified, Award-winning Brand

(Q:10) CHOREO CASE STUDY



# What We Focused On

The brand platform includes a number of key elements, each with its own clear purpose.



# Brand Purpose

# NewCo's purpose is simple and powerful.

Be they clients or colleagues, our servant mindset means understanding each individual's needs and values.

# Helping you achieve your future.

We enable success by partnering closely with clients and each other; we aren't motivated by our individual achievements.

We're planners, but we're also doers. We make getting from point A to point B happen. We aren't about shiny new objects and short-term gains — we're focused on the holistic planning needed to realize clients' big picture goals.



# **Brand Narrative**

Your passion, hard work and good fortune led you here.

Now it's time for a partner with a keen understanding of your needs and goals, who can steward your wealth. One focused on solving your problems, not selling you products.

With our tax and financial planning heritage, we have a unique and proven ability to see beyond the numbers. And, harnessing the latest technology, we're building even stronger, more collaborative relationships.

Together, we bring unique value to what matters — the future you're building today.

# **Brand Pillars**

NewCo is built upon three key brand pillars. While others offer more of the same, one of the things that sets us apart is our unique combination of strengths.

# Heritage-rich, future-leaning

We have a long track record of serving the diverse needs of our clients, but we don't rest on our laurels — we always keep our eyes forward, seeking new ways to build our clients' future.

# Tech-enabled, relationship-focused

We empower our advisors with the latest digital tools, but all that we do is geared towards staying close to our clients in a way that makes their lives easy and gives them peace of mind.

# Broadly capable, needs-driven

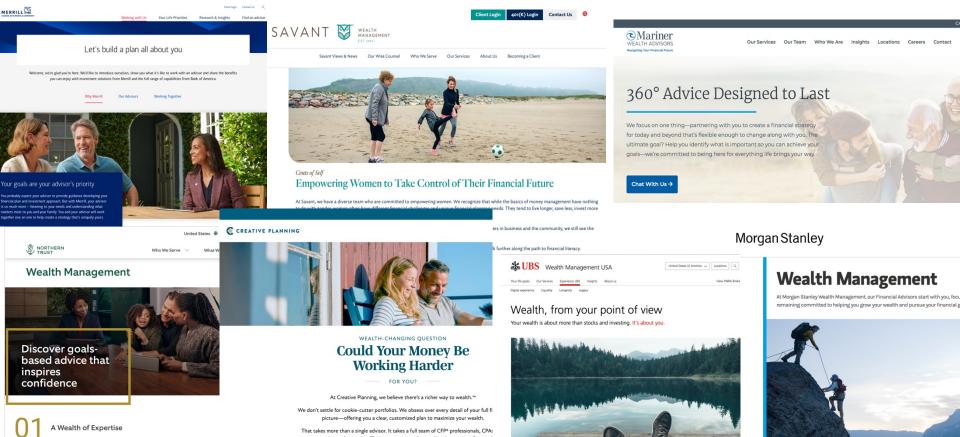
We offer broad resources and an array of related, relevant solutions, but we stay focused on objectivity and meeting the needs of each individual client.



# Competitive Audit: A Sea of Sameness — Cutting Through the Clutter

Lifestyle imagery, blue color palette, serif typography are overused in the wealth management category.

To feel distinct, you need to stand out.



# Competitive Audit: Marketplace Color Spectrum

Blue and green are common colors used in the wealth management category. Reds, browns and golds are used as well. Finding a color that both distinguishes your brand and elevates your story is key to building a more memorable brand.



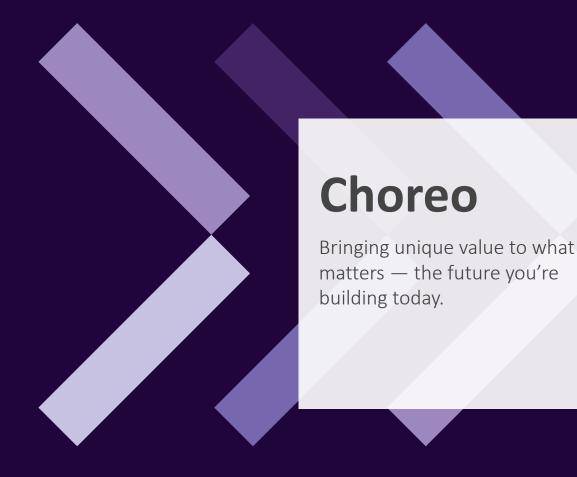












# Derivation

From *choreography*, the art of composing dances as well as planning and arranging movements, steps and patterns.

### **Rationale**

Bringing a dynamic, positive energy to our relationships as we define the most appropriate steps in clients' financial plans.

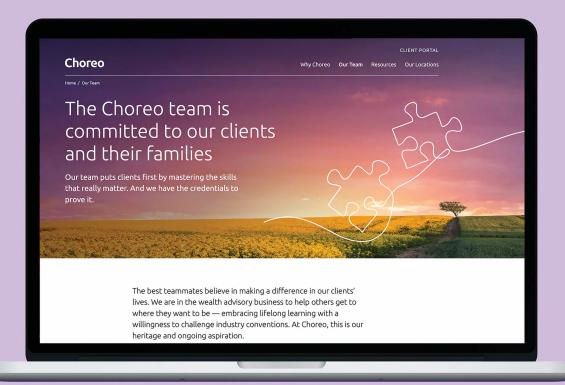
Trademark prescreen rating: Good

# Choreo





# Website







# Website







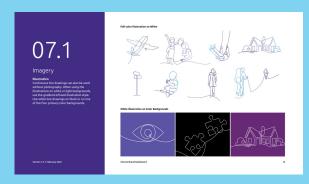




# **Brand Guidelines**





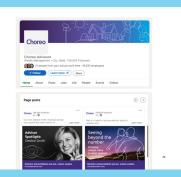












# Unit4 Technologies

(Q:14) CROSS-SELLING CONTENT CAMPAIGNS



# Before





# **Brand Story**

Experience real purpose. That's what your people want.

Now you can offer them not just a better place to work, but a better way to work. An elevated experience of how things get done.

That's what we deliver for students and professionals to the public servants and non-profits doing good in the world. For people in the business of helping people.

For you.



# **Brand Story**

We provide People Experience software that's self-driving, adaptive and intuitive, purposebuilt for people-centered organizations like yours.

Systems that set people free and guide them to the right answers, right now.

So your people can spend more time doing the meaningful, highvalue work they live for. Working at their best to improve people's lives.



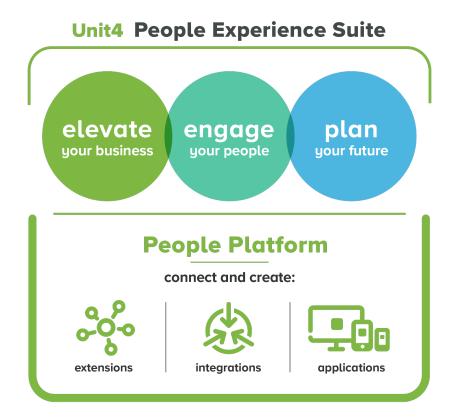
# **Brand Story** People Experience. It's how work should feel. Unit4 In business for people

# Product Taxonomy and Nomenclature

MOVE FROM TO Existing Corporate Name: Continuing Corporate Name: The corporate name remains mitigating much of the cost of changing UNIT4 UNIT4 the business name. **Existing Product Suite Name:** New Product Suite Name: Unit4 is used at the suite level to add value to the brand; People Experience Suite highlights None **Unit4 People Experience Suite** our direction and people focus. Product names use industry-standard **Existing Product Names:** New Product Names: terminology to make them easily understood and easy to find for prospects; this helps SEO **Unit4 Business World (Agresso) Unit4 Enterprise Resource Planning** performance, since prospects shop for these terms. Using the Unit4 name associates the **Unit4 Financials** brand with the products, which is also **Unit4 Financial Planning and Analysis** Prevero expected to support SEO results. **Unit4 Human Capital Management** Intuo **Unit4 Student Management Unit4 Student Management Unit4 PSA Suite** Unit4 Professional Services Automation



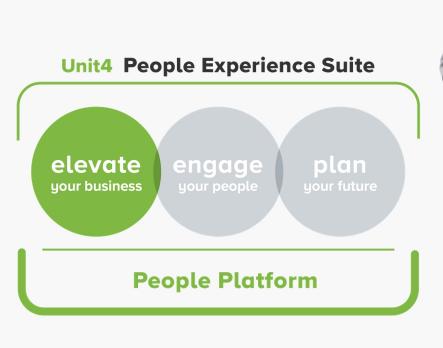
# Sales Enablement Graphic



# **Elevate Your Business**

# Unit4 Enterprise Resource Planning (ERP)

- Financial Management
- Budgeting
- Project Management
- Procurement
- Reporting
- Estate & Asset Management

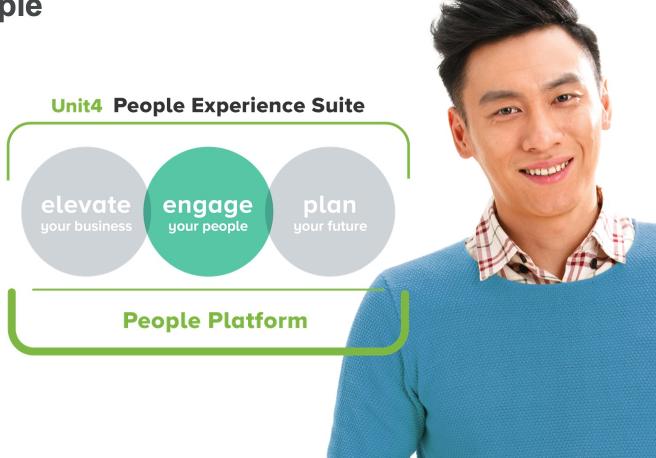




# **Engage Your People**

# Unit4 Human Capital Management (HCM)

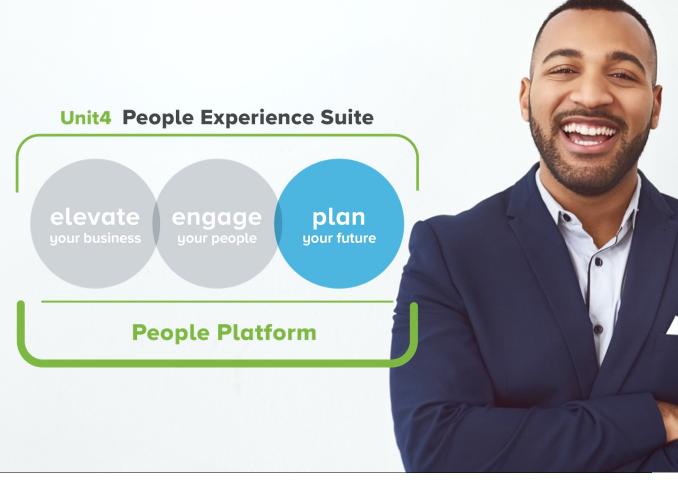
- HR & Payroll
- Talent Management
  - Planning & People Analytics
  - Recruitment
  - Onboarding
  - Performance Management
  - Time & Attendance
  - Learning & Development



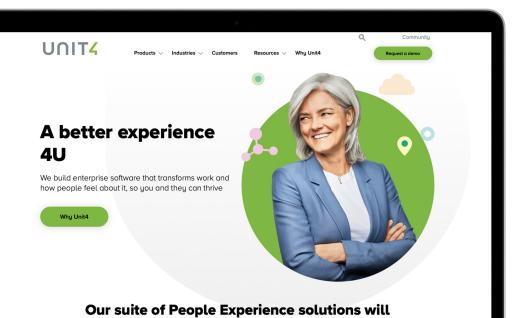
# **Plan Your Future**

# Unit4 Financial Planning & Analysis (FP&A)

- Corporate Performance Management
- Planning
- Budgeting
- Forecasting
- Financial Consolidation
- Reporting & Analytics



# Website

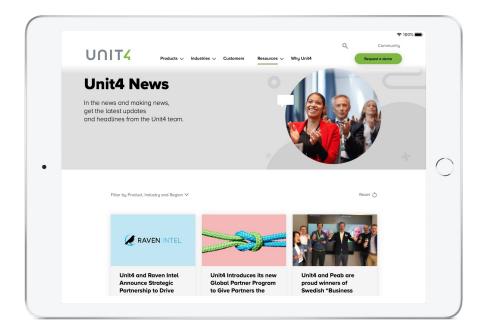


free your people to focus on what matters: their success and yours.





# Website





News Page Blog Page

# Print Ads



# **Employee Brand Brochure**







# Corporate and Solution Overview: 2-pagers









# **Business Cards**





# Core Sales Pitch Deck







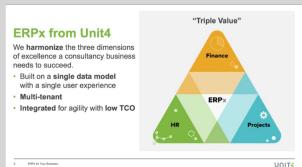




# Sales Enablement Pitch Deck













# Unit4 Post-launch Results

### **Post MVP SEO Results**

ERP-based terms		Up 57%
Software-based terms		Up 28%
Solution-based terms		Up 65%
Financial-based terms	$\longrightarrow$	Up 27%
HR-based terms		Up 17%

# In 3 months after brand launch and site go-live...

- Cloud bookings grew 87% YoY
- Total bookings increased by 55%
- Cloud subscription revenue grew by 14%

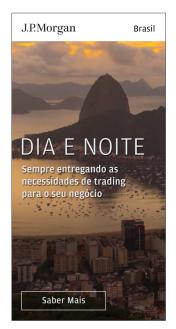
# J.P. Morgan Corporate & Investment Bank

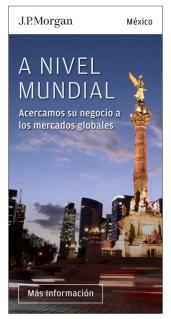
(Q:13) DIGITAL ADVERTISING

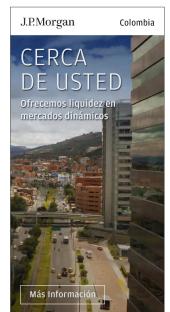


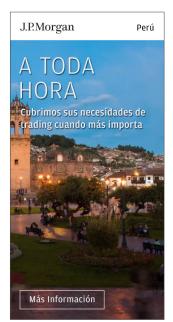
# J.P. Morgan: LATAM Digital Awareness Campaign

Our user-centric approach allowed us to create a focused narrative with copy and visuals for multiple countries, in Spanish and Portuguese, within the Latin American market with localized ambient video backgrounds which provided an engaging message and visuals with accessible, localized call-to-action.











# Campaign Landing Page (A/B Testing)





# LATAM Awareness Campaign 2.0: Digital Advertising

